

Frequently Asked Insurance/Billing Questions

Question: Do we accept SHIP (Student Health Insurance Plan), United Healthcare?

Response: Yes

Question: What type of insurance do we accept?

Response: *Please review the list on our website, <http://services.valdosta.edu/health/insurance.aspx>*

Question: Will I still have unlimited visits with my \$127.00 health fee?

Response: Yes

Question: What will I be charged for?

Response: *\$15 copay per office visit and for ancillary service (labs, x-rays, immunizations, supplies, and certain procedures). Having insurance may assist with any charge.*

Question: If I don't pay up front what will happen? Can I come in for another visit if I have not paid my bill?

Response: *If not paid, the fee will be billed to student account. Holds are placed on student accounts for unpaid balances. Yes, you may come in for another visit.*

Question: What visits have to be paid for upfront?

Response: *All ancillary services – labs, x-rays, immunizations, supplies, and certain procedures.*

Question: Are co-pays due at time of service?

Response: *Yes, co-pays are due at time of service.*

Question: What if a patient does not have insurance?

Response: *The patient will be considered "Self Pay" and will be responsible for fees associated with their visit (labs, x-rays, immunizations, supplies, and certain procedures)*